SymbianceHR, LLC

42 Reads Way New Castle Corporate Commons New Castle, DE 19720



HR Support Program¹

Williams Insurance Agency, Inc. Client Enrollment Agreement – HR Support Program

Date:	Services Performed For:	Contact Information:
	Company Name	Contact Name
	Street Address	Phone Number
	City, State & Zip	Email Address

Scope of Services – HR Support Program

Consultant(s) shall provide the following services:

- Unlimited telephone and email consultation on human resource related issues*
- Talent Acquisition Assessment
- Health and Wellness Assessment
- Employment Practices / Cyber Liability Assessment**
- Employee Cyber Security Readiness Check**
- Employment Law Regulatory Update notices
- Full Research Tax Credit Calculation (Fed & State)**
- Discounts for Customized Consulting Solutions

- Benefits Program Review and Analysis
- Payroll Health Check**
- Tax Review, Analysis, & Guidance**
- 401(k) Review**
- A monthly Human Resource newsletter
- HR Recordkeeping Guidance

Confidential Obligations

Client and Consultant shall each (i) hold the Confidential Information (as defined below) of the other in trust and confidence and avoid the disclosure or release thereof to any other person or entity by using the same degree of care as it uses to avoid unauthorized use, disclosure, or dissemination of its own Confidential Information of a similar nature, but not less than reasonable care, and (ii) not use the Confidential Information of the other party for any purpose whatsoever except as expressly contemplated under this Agreement. Each party shall disclose the Confidential Information of the other only to those of its employees having a need to know such Confidential Information and shall take all reasonable precautions to ensure that its employees comply with the provisions of this Section.

^{*}Limited to designated client liaison and business owner(s).

^{**} These services are provided by our Strategic Alliance Partners Licensed and/or Credentialed in these subject matters.

The term "Confidential Information" shall mean any and all information or proprietary materials (in every form and media) not generally known in the relevant trade or industry and which has been or is hereafter disclosed or made available by either party (the "disclosing party") to the other (the "receiving party") in connection with the efforts contemplated hereunder, including (i) all trade secrets, (ii) existing or contemplated products, services, designs, technology, processes, technical data, engineering, techniques, methodologies and concepts and any information related thereto, and (iii) information relating to business plans, sales or marketing methods and customer lists or requirements.

The obligations of either party under this Section will not apply to information that the receiving party can demonstrate (i) was in its possession at the time of disclosure and without restriction as to confidentiality, (ii) at the time of disclosure is generally available to the public or after disclosure becomes generally available to the public through no breach of agreement or other wrongful act by the receiving party, (iii) has been received from a third party without restriction on disclosure and without breach of agreement by the receiving party, (iv) is independently developed by the receiving party without regard to the Confidential Information of the other party, or (v) is required to be disclosed by law or order of a court of competent jurisdiction or regulatory authority, provided that the receiving party shall furnish prompt written notice of such required disclosure and reasonably cooperate with the disclosing party, at the disclosing party's expense, in any effort made by the disclosing party to seek a protective order or other appropriate protection of its Confidential Information.

HR Support Program – SPECIAL CLIENT PROGRAM FEE

HR Support Program. The annual cost of this program is \$500.00. The program will automatically renew annually at the same cost while Client maintains a business relationship with Williams Insurance Agency, Inc.

Additional Fees – If during our business relationship Client requests specific project work to be performed by Consultant that is outside the scope of work described in this enrollment, a separate statement of work and cost will be provided for review and acceptance by client.

Invoice Procedures

HR Support Program Fee is billed upon receipt of this enrollment agreement and is due upon receipt.

The client acknowledges and agrees that we are not required to continue work in the event of failure to pay on a timely basis for services rendered as required by this enrollment agreement. If a delinquent account must be handled through a collections agency or attorney, the client agrees to pay all collection costs.

	I certify that our company is a client of Williams Insurance Agency, Inc.
By:	
Name:	
Title:	